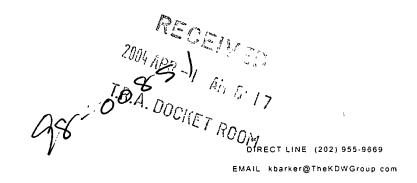


Suite 500 1200 19th Street, NW Washington, DC 20036 tel (202) 955-9659 fax (202) 955-9792 thekdwgroup com



March 16, 2004

VIA UPS

Mr David Waddell Executive Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

Re Surrender of CPCN of Progress Telecom, LLC

Dear Mr Waddell

Progress Telecom, LLC ("Progress" or "Company"), by its representative, respectfully requests that the Tennessee Regulatory Authority grant the Company leave to surrender its authorization to provide local exchange telecommunications services in the State of Tennessee and to cancel its tariff—Enclosed please also find three (3) copies of this letter—Progress was granted authority to provide local exchange services in Docket No. 02-00116, which was approved on February 26, 2002 and changed its name in Docket No. 03-00600, which was approved on January 16, 2004.

Due to changing conditions in the market the strategic business plans of Progress has changed Central among the changes is the decision by the Company not to operate as a provider of regulated telecommunications services in Tennessee Progress currently does not have any customers in the state. Consequently, no customers will be adversely affected by these actions and there are no customers to be notified.

Mr David Waddell March 16, 2004 Page Two

Please date-stamp the enclosed duplicate of this filing and return it in the envelope provided. If there are any questions regarding this submission or if anything further must be done to effectuate the Company's withdrawal, please contact me at (202) 955-9669. Thank you in advance for your assistance with this matter.

Respectfully submitted,

Katherine E. Barker Senior Consultant

cc Michael Drayer, Progress Telecom, LLC